KYC documents, review timing and outcomes

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Registration, account, and identity verification

Card Tower Rush

- Digitain (MT) a company registered in Malta with registration number C 87254 and having its registered address at Tower Business Centre 2nd Floor Office 230, TRIQ IT-TORRI, Swatar Birkirkara, BKR 4013, Malta.
- Digitain (MT) Limited is licensed and regulated in Great Britain by the Gambling Commission under account number 63601

About the studio Galaxsys

- Founded on the principles of innovation and quality, our games are seamlessly integrated and enjoyed in various parts of the world, and have received recognition with notable awards in the iGaming industry.
- Seamless Integration
- Account Management Support
- Our dedicated team is committed to ensuring the seamless success of your partnership with us. Receive personalized assistance for all your account-related needs, allowing you to focus on delivering an exceptional gaming experience.
- HEAD OF FINANCE AND ACCOUNTING

SlotCatalog — Tower Rush

- Sign Up
- Registration
- Remind password
- No Verification Casinos

Casino Guru — Tower Rush

- Unregistered user

29. Account, KYC and legal jurisdictions

ID	Attribute	Value and scope
29-26	First login method	Email+password, after email confirmation; one operator account.

ID	Attribute	Value and scope
29-27	Re-login method	Saved session ENV-A01; after Logout, login with password; biometrics only after prior enabling.
29-28	Confirmation when topping up	OP-01-D confirmed in the PIN personal wallet; this is a separate payment confirmation.
29-29	Documents during first deposit	OP-01-D: no additional document requested; wallet identification had already been completed.
29-30	Documents during first withdrawal	OP-01-W: identity document and address confirmation before approval.
29-31	Documents during repeat withdrawal	A repeat small withdrawal used the existing decision KYC; a change of payment details triggered a separate method check.
29-32	Types of requested documents	Identity document; address; wallet ownership — independent categories; source of funds is used only in its designated OP scenarios.
29-33	Reason for repeat request KYC	In a separate KYC-R01 the photo of the address document was cropped; the full document replaced it in the same request, and did not create a new account.
29-34	Verification time KYC	OP-01 KYC included in the waiting for request verification; repeat address branch KYC-R01: 10:00→10:09, 9 min.
29-35	Result of verification KYC	OP-01 approved; KYC-R01 initially a re-upload request → full document → approved; the absence of a request at registration was not called a cancellation of KYC.

Related documents

- Operator registration steps and account requirements
- Withdrawal steps, charges and receipts
- Licensing, jurisdiction and domain restrictions