Withdrawal steps, charges and receipts

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10. External withdrawal

ID	Attribute	Value and scope
10-01	Direction of the operation	External payout from the casino to a personal wallet, OP-01-W; the game Cashout ended earlier.
10-02	Withdrawal method	Nagad, BDT, OP-01-W.
10-03	Minimum withdrawal	500,00 BDT.
10-04	Maximum request	25 000,00 BDT per request.
10-05	Daily limit	50 000,00 BDT per calendar day Asia/Dhaka.
10-06	Weekly limit	200 000,00 BDT per calendar week Asia/Dhaka.
10-07	Monthly limit	600 000,00 BDT per calendar month Asia/Dhaka.
10-08	Limit already used	Before OP-01-W: 0,00 BDT used in the day, week and month of this account.
10-09	Number of simultaneous requests	One active request; a completed one does not occupy a slot.
10-10	Rule for return to the deposit method	In OP-01 a wallet of the same owner is allowed after verification; the Betify “same method” rule is not carried over to 1win.
10-11	Distribution between several methods	One deposit and one withdrawal wallet; distribution between several deposits in OP-01 was not needed.
10-12	Regular deposit turnover	Entry condition 1win: at least 100% deposit turnover; in fact T=4 940,00 BDT ≥ D=3 040,00 BDT.
10-13	Unfinished bet	Before the request, all 13 paid cycles had been settled; pending 0,00 BDT.
10-14	Active bonus	There was no active bonus; bonus and locked bonus are equal to 0,00 BDT.
10-15	KYC	In OP-01 identity and address were verified before approval; the stages and duration are included in the request verification interval.
10-16	Request confirmation	I confirmed the request with a one-time code from the registered phone; this is not a repeat registration.
10-17	Verification waiting time	960 s from request to approval, including KYC.

ID	Attribute	Value and scope
10-18	Sending time	04.11.2026 09:45:46 UTC+06:00; from approval 293 s.
10-19	Receipt time	04.11.2026 09:51:56 UTC+06:00; from sending 370 s.
10-20	Business or calendar days	All intervals are OP-01 calendar seconds; weekends were not subtracted.
10-21	Request cancellation	I did not cancel the main request; the separate scenario CANCEL-W01 shows the release of the reserve and a repeat withdrawal without a double debit.
10-22	ID of the withdrawal episode	OP-01-W.
10-23	Country of the withdrawal game account	Bangladesh.
10-24	Country of the withdrawal payment account	Bangladesh.
10-25	Withdrawal request currency	BDT.
10-26	Actual receipt currency	BDT.
10-27	Withdrawal request time	04.11.2026 09:24:53 UTC+06:00.
10-28	Withdrawal sending time	04.11.2026 09:45:46 UTC+06:00.
10-29	Actual receipt time	04.11.2026 09:51:56 UTC+06:00.
10-30	SMS-confirmation of the specific withdrawal	The SMS code was accepted during confirmation of OP-01-W, before approval; the enabled SMS protection by itself is not considered a completed confirmation.
10-31	Documents for the specific withdrawal	Identity and address in OP-01; confirmation of the wallet owner matched the account. A repeat withdrawal has a separate stage.

Related documents

- Payment methods, currencies, fees and exchange rates
- KYC documents, review timing and outcomes